



Lantern and Stove Service

Flat Rate Service (FRS) ensures that your lantern or stove will be returned to original factory specifications for performance. FRS includes labor, all necessary repair parts and return shipping. FRS does not include painting, polishing or other aesthetic improvements. In other words, your serviced lantern or stove will have the same appearance it had when you sent it to Coleman.

Please ship the lantern or stove with this completed form and check to:

The Coleman Company, Inc.
Attn: Service Dept
3600 N Hydraulic
Wichita, KS 67219

Allow 4-6 weeks for service and return shipping.

Important steps to take before shipping:

- Drain all liquid fuel from the lantern or stove before shipping.
- Do not ship propane cylinders with the lantern or stove.
- Do not ship the glass globe or ventilator (top cover) with lanterns.

Coleman cannot process service forms with incomplete information.

Customer Information:		Please select a repair service:	
Name:		Liquid Fuel Lantern (\$55.00): _____ Qty	
Email:		Liquid Fuel Stove (\$55.00) _____ Qty	
Address:		Propane Fuel Lantern (\$40.00) _____ Qty	
City:		Propane Fuel Stove (\$40.00) _____ Qty	
State:		Total _____ Qty	
Zip:		Total Cost \$ _____	
Day time phone #:		Make check payable to: The Coleman Co., Inc.	
Describe the product issue / reason for service:			
Incident number:		Model number or description of the lantern or stove:	
<p>Questions?</p> <p>Contact the Coleman Consumer Service Office toll free at 1-800-835-3278</p> <p>Monday – Friday: 8:00 am to 6:00 pm CST</p>			

*Note that Coleman will make best effort to provide service for your lantern or stove. If after evaluating your lantern or stove, we determine that it cannot be repaired we will contact you to discuss options.

Service is available for the following lanterns and stoves:

- Dual fuel lanterns (1927-present)
- Dual fuel stoves (1938-present)
- Kerosene lanterns (1974-present)
- Propane lanterns (1974-present)
- Propane stoves (1969-present)

To determine the date of your product, look for a date stamp that is in MMY format (e.g. 0195 is January 1995).